

SAFE HOLIDAYS CABRERA LIGHT FORMULA 2022

SAFE HOLIDAYS: COVID-2022 measures

This document has been drawn up to complement and replace the descriptive documents concerning the Cabrera 2022 metering services formulas. Its purpose is to provide travel agents and guests of our hotel with adequate information on the regulatory framework of reference and on the requirements for the protection of individual and collective health in establishments open to the public, as well as on the preventive measures that our hotel has decided to adopt in all cases to maintain an adequate level of safety for its guests.

Key points of the measures :

- ✓ Regulatory references: Decree-Law no. 24 of 24 March 2022, and Ord. Min. Health of 24/04/22 and subsequent amendments
- ✓ Specific training on updating the rules of conduct in the workplace and the use of IPRs for all staff on duty;
- ✓ Improvement of material and technological supports to manage flows and avoid congestion opportunities;

Highlights of the facility

- ✓ The pool bars and lobby, as well as the main restaurant, all have large panoramic patios that ensure optimal table spacing and natural ventilation.
- ✓ The room buildings are accessible via wide walkways under open arcades, while the stairways and corridors leading to the rooms are very wide and all have natural ventilation through windows and openings.
- ✓ The hotel's grounds, which cover an area of approximately 70,000 square metres, have allowed us to create (even before the known contingent needs) several rest and relaxation areas that guarantee our guests comfort and privacy well above the required standards.
- ✓ In the part of the beach reserved for hotel guests, which covers more than 6,000 square metres, we have been meeting the now-required standard of 25 square metres per beach umbrella since 2003 (the beach is equipped with 2.00-metre diameter straw huts and two sun loungers for each).
- ✓ Finally, our adult pool, with its **800 square metres** of surface and over **500 square metres** of solarium, also allows for reasonable distances between sun loungers.

The main actions carried out at the hotel in accordance with the measures planned for the activities

- ✓ Sufficient availability of hand sanitisers for guest use is ensured in the vicinity of all hotel facilities and common and service areas;
- ✓ In areas where necessary, marked paths have been established to regulate the orderly access of guests to service areas
- ✓ Information signs were put in place to guide the behaviour of customers in all common areas with regard to the use of services;
- ✓ In addition to the normal daily cleaning activities, special plans were prepared for the sanitisation of the most easily touched surfaces in all common areas;
- ✓ An operational training plan has been prepared for internal staff (both preventive and "on the job"), aimed at complying with behavioural and personal hygiene procedures in accordance with the updated covid-19 protocols, both in internal activities and in services carried out in contact with clients;
- ✓ Maintenance schedules for air-conditioning systems have been established;
- ✓ **Customer relations and/or quality control figures** will be responsible for checking the correct application of procedures and monitoring critical issues;
- ✓ An operational plan for the disinfection of beach/pool loungers has been prepared;
- ✓ The requirement to wear a swimming cap when using the pool has been maintained;
- ✓ An internal pay-as-you-go system has been implemented, which eliminates the use of cash and thus the relative transfer of payments within the facility;